FAQ's

HARDWARE QUESTIONS

WHAT SIZE LOADS DOES BERT CONTROL?
The Bert Smart Plug series manages individual 120V/15A plug loads, while the Bert Inline series controls larger 20A devices and circuits, including 110V, 220V, and 277V loads.

HOW DO I KNOW WHICH BERT TO ORDER?
Select the appropriate Bert based on the load you are trying to control.

HOW MUCH ENERGY DOES BERT USE?
Berts use less than one watt hour of power.

IS IT EASY TO CONNECT DEVICES TO THE BERT?
Yes. 120V/15A devices are plugged into the Bert and the Bert plugged into the wall socket.
For larger 20A loads, Inline Series Berts are hardwired into the circuit by a licensed electrician per local electrical codes.

IS BERT UL APPROVED?
Yes, all Bert devices are UL approved in the US and Canada. Bert is also FCC approved.

IS BERT PATENTED?
Yes, Bert has four patents, with two additional patents pending.

DOES BERT HAVE A WARRANTY?
Yes, all Berts come with a one-year hardware and software warranty. Extended warranty options are also available.

CAN I USE BERTS FOR DATA LOGGING?
Yes, 14 days of hourly measurement data is stored on the Bert in a rolling log. Data can be used to determine baseline standby energy usage for investment grade audits required for performance management contracts.

HOW DOES BERT DIFFER FROM A TIMER?
Bert measures, analyzes and controls loads remotely, enabling intelligent mass control over devices using a single UI console. Timers merely turn devices on and off and each timer must be manually reset for power outages or time changes.