

I'M AN END USER:

WHY DID YOU INSTALL A BERT IN MY LOCATION?

Bert saves money and energy by automatically scheduling plug load devices like yours to turn off when the building is empty and turn on while the building is occupied.

WHAT DOES THE BLINKING LIGHT MEAN?

Bert saves money and energy by automatically scheduling plug load devices like yours to turn off when the building is empty. Your device is scheduled to automatically turn on while the building is occupied.

WILL BERT KEEP ME FROM USING MY DEVICE DURING THE DAYTIME?

No, Bert is designed to save energy at times when the building is empty. Bert is scheduled on when the building is regularly occupied so you have immediate access to your device.

WHAT IF I NEED TO USE MY DEVICE DURING OFF HOURS?

Hold the power button at the top of the Bert down for a few seconds until you hear an audible click. The green indicator light will start blinking 3 times, indicating power is restored to your device.

IT'S BACK TO SCHOOL NIGHT AND I CAN'T TURN MY PROJECTOR ON BECAUSE THE OUTLET IS IN THE CEILING, WHAT SHOULD I DO?

Contact your facilities or IT department to let them know that may have forgotten about changing the schedule for Back to School night.

IS SOMEONE MONITORING THE BERT?

Yes, the Bert is constantly updating its server with energy usage data from your device. If the Bert is unplugged, the system administrator is notified that the device has been removed.

CAN YOU TELL WHERE EACH BERT BELONGS?

Yes, each Bert has a unique MAC address and name. When it is installed, the building, location within the building, MAC address, name and device type (printer, projector, etc.) is recorded. When the installation is complete, a detailed list is shared with administration.

I FOUND A BERT AND I'M NOT SURE WHERE IT BELONGS

Contact your system administrator. They can look up the building, room and device where the Bert belongs.

DO BERTS GET STOLEN?

Most Berts are not visible because they are plugged in behind a device or under a desk. In addition, they are screwed into non-ceiling mounted outlets making unauthorized removal more difficult. If a Bert is stolen, it won't work because Berts are programmed to communicate using your building's network credentials. Berts can be tracked back to their original owner based on its unique MAC address.